

CHAPTER two

FUNCTIONAL SERVICE DELIVERY
REPORT



Mogale City
Local Municipality

FUNCTIONAL SERVICE DELIVERY REPORT

INTRODUCTION

Following in this section of the report is an account of the performance of the municipality, covering the various directorates' key activities, strategic objectives, performance targets set and key achievements as well as key challenges. To facilitate and coordinate the integration of the municipal services, the functions of all directorates are structured into four key clusters, and the report is presented in accordance with the clusters mentioned below:

- Infrastructure Cluster
 - Infrastructure directorate (electricity, roads and stormwater; fleet management and building maintenance)
 - Integrated Environmental Management directorate
 - Water and Sanitation directorate
 - Housing and Land directorate

- Socio-economic cluster
 - Community Services
 - Local Economic Development
 - Rural Development and Tourism

- Shared Services
 - Finance Directorate
 - Corporate Services
 - Human Resources

- Municipal Manager's Cluster
 - Strategic Services
 - Internal Auditing
 - Marketing and Communication



INFRASTRUCTURE CLUSTER



The infrastructure programme is aimed at the provision and rehabilitation of infrastructure services, which entails the upgrading and extension of the electricity supply, water and sanitation, roads and stormwater drainage, and environmental management, as well as the maintenance of municipal buildings.

The infrastructure programme constituted about 79% of the total capital budget for the 2003/04 financial year, i.e. R118 million of the total of R149 million capital budget approved by Council. This budget allocation illustrates the significance of the need to rehabilitate and build new infrastructure in Mogale City in general and in particular in the historically disadvantaged areas. Following is the report on progress made by the City towards achievement of the targets set for the infrastructure programme, i.e. the performance of the municipality.